

Exchange Form

For size exchanges, kindly proceed to ensure that the item is item(s) in its original condition (tag intact, unworn, unwashed and unaltered) and purchased directly from us. All footwear returns must include the original shoebox in its original condition and undamaged, without any postage labels.

Your Details

Name on order:	
Order number:	
Contact:	
Email:	

Your Exchange

Qty	Item Details (Name, Color, Size)	Reason of exchange

To note:

- 1) All exchanges to be mailed and received by VGY within 10 business days (local orders) and 20 business days (international orders).
- 2) Indicate reason for exchange in the table above.
- 3) Pack and secure all item(s) and mail the item(s) back to VGY via a trackable mode of postage.

VGY's HQ: 10 Ubi Crescent Ubi Techpark Lobby D #01-64 SG 408564. Otherwise, you can also deposit it at our flagship boutique, at 42 Haji Lane.

- 4) Postage costs for all exchanges are non-refundable.
- 5) In the event of a store credit arrangement, your store credit will be credited to your account with us within 3 business days.